

Account verification

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Account verification

Upload a photo of your passport or other identification documents to your [Client Area](#) and wait for an email confirming successful verification. We usually verify accounts within 12 working hours. In some cases, this process may take longer than that. The company has the right to request additional documents if needed.

There are two levels of verification. Depending on who is going through the verification process, an individual or an entity, the list of required documents will look as follows:

For individuals:

Two verification levels

For individuals For entities

+ Finland Select a country to see the list of required documents

✓ Level 1 ⓘ

- Passport (data page (double-page spread))
- ID card (both sides)
- Residence permit (both sides)

Pass verification >

✓ Level 2 ⓘ

- Document proving the client's address
- Utility bill with a barcode/QR code not older than 3 months including electronic utility bills
- Bank statement not older than 3 months signed and sealed by a bank official including electronic bank statements

Pass verification >

For entities:

Two verification levels

For individuals For entities

+ Finland Select a country to see the list of required documents

✓ Level 1

- Constatng documents (charter, certificate of incorporation or similar documents)
- Documents confirming state registration of an entity (certificate of registration, etc.)
- Documents confirming the power and authority of a company director (decree, record of electing a company director, incumbency certificate, etc.).

Pass verification >

✓ Level 2

- A photo of the passport of a person authorized to trade on the account (if a trader is a company director)
- A Power of Attorney, allowing to conduct transactions on the trading account (if a trader is not a company director).

Pass verification >

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IMPORTANT!

For the second level of verification, you need your account to pass the first level. The same document cannot be uploaded for both verification levels, except for the main passport page and the page containing the registration stamp.

Basic requirements for uploaded documents:

- Provide a photo, not a scan, of an identification document.
- The validity of your identification documents should be more than 6 months remaining at the time of applying for verification.
- A photo of the document should be in color and legible
- Provide a photo in full size. Take a photo of a two-page spread of a passport, with all edged and lamination corners visible. The company may refuse to proceed with verification even if the part of the document not included in a photo does not contain any information.
- A photo of an ID card should contain both sides of the document.

IMPORTANT!

See some common mistakes below.

Common mistakes

Level 1

- ✗ Incomplete photo of the document
- ✗ Poor document and photo quality
- ✗ The validity of an ID card should be more than 6 months remaining at the time of applying for verification
- ✗ Data mismatch (name, date of birth, address)

No obvious erasures, additions, crossed out words or other unspecified corrections and traces of graphic editing are allowed

Level 2

- ✗ A photo, not a scan, of the document is required
- ✗ Bank statements and utility bills without stamp/barcode or qr code
- ✗ Bank statements and utility bills without stamp/barcode or qr code

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